# eService installation instruction for Debian IT & eTechs

## Installation File Location

X:\IT\Install\eService\Production

## Installation instruction

There are 3 applications working together on the Toughbook. All files under this folder are the latest version and compatibility with each other. You may check the current installed version through Control Panel->Programs->Programs and Features. You only need to install the version that out of date.

## eService

Installation File: SanjeleServiceProductionSetup\_6.x.x.x.MSI

1. Manually uninstall previous version of eService installation.
2. Double check directory C:\Program Files (x86)\Sanjel Energy Services\Sanjel eService R6 is empty.
3. Run installation file as administrator.
4. Once the installation completes, run eService from start menu, log in with a valid username.
5. Check the version on the top which in format of “Sanjel EService Application <6.x.x.x>”.
6. On the top menu bar, click “Windows”->” Update Reference Data”.
7. Close eService.

## eService Express

Installation File: EServiceExpress\_1.x\_production\_1.x.x.x Setup.exe

1. Open services management console, stop EserviceExpress\_1.2\_production service.
2. Manually uninstall previous version of eService Express production installation.
3. Double check directory C:\Program Files (x86)\EServiceExpress\_1.2\_production is deleted or empty.
4. Run installation file as administrator.

## eService Local Data Manager

Installation File: LocalDataManager\_production\_1.x.x.x Setup

1. Manually uninstall previous version of eService Local Data Manager production installation.
2. Double check directory C:\Program Files (x86)\LocalDataManager\_production is deleted or empty.
3. Run installation file as administrator
4. Restart the Toughbook if possible.

If you have any question, you may contact Adam Wang ([awang@sanjel.com](mailto:awang@sanjel.com)) or Viktor Molochko ([vmolochko@sanjel.com](mailto:vmolochko@sanjel.com))